

Case Study



Customer: Mr Ellis
Client: Davies Loss Adjusters
Value: £18,000

Project Brief:

Complete management of a heavily fire damaged residential flat in Wrexham. The first floor flat suffered a major fire as a result of a lit cigarette which affected all areas of the flat and the communal corridor. There was damage to ceilings and walls and the kitchen and bathroom required replacement.

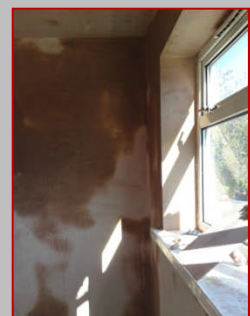
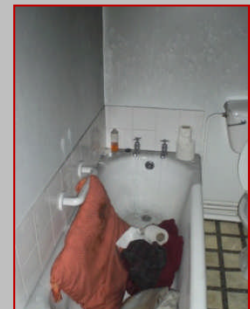
Structured Designs undertook all elements of the claim and received excellent customer feedback.

Work Required:

- Services Tested (Electrics, Gas and Telecoms)
- Stripping out or cleaning all damaged surfaces.
- Undertake high level clean of affected areas.
- Reinstatement works of wall plaster, ceilings and redecoration.
- New kitchen and associated plumbing works.

Key Challenges

- Works undertaken on a first floor flat so there were access implications.
- The communal corridor was also affected so there were other tenants' considerations and H&S implications.
- Due to the extent of the damage the project required CDM notification.
- Clear lines of communication required with a displaced policy holder.
- Time constraints on the project due to Christmas approaching and the issues of multiple tradesmen working in a confined space.



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01978 758 822