

# Satisfaction Note



Claim Reference: 75132

Policy Holder: Mr Ellis

Address:



Post Code:



In order to evaluate and improve our service, could you please complete the section below by adding the applicable number to the boxes.

5 – Very Pleased 4 – Pleased 3-Satisfied 2 – Dissatisfied 1 - Very Dissatisfied

## Our Staff

	Attitude towards your needs.	Availability of contact	Overall Opinion	Comments
Management Staff	5	5	5	
Site Staff	4	4	4	

## Our Company

	Rating	Comments
Quality of work	5	
Confidence in the work being undertaken correctly	5	
Cleanliness of site throughout renovation	5	
Overall opinion	5	excellent.

If you were pleased with any particular individual please advise their name: CHRIS

Can we use your comments for marketing purposes? YES/NO (Please Delete)

If you have any other comments or suggestions for improvements, please provide in the space below;

Signed:



Date:

11/12/11